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Quality Assurance Committee Agenda

February 18, 2006, 9:30am – 11:00am

WorkSource Skagit NWC Boardroom: 2005 E. College Way, Mount Vernon WA 98273

Optional: [Join Zoom Meeting](#) // Call In: 253.215.8782 // Meeting ID: 864 1982 6331 // Passcode: 179641

I. Call to Order

II. Approval of Minutes

November 5, 2025, Quality Assurance Committee Minutes (*enclosed*) *Action*

III. Board Business

A. System Oversight & Performance Review

- a. Northwest Workforce Council Performance Reporting PY25 Q2 ([virtual review](#))
- b. One Stop System Operator PY25 Q2 Report (*enclosed*)
- c. Business Focus Group (*report enclosed*)
- d. Customer Satisfaction Metrics (*PY25 Q2 Feedback PPT enclosed*)
- e. DOL Disaster Recovery Dislocated Worker Grant

B. Accessibility & Compliance

- a. Annual Accessibility Assessment
 - i. Updates on ADA compliance and improvement
 1. Requirements for Renewal of Island Lease
 2. Updated Lease Language for Whatcom ADA Compliance
- b. YouthWorx: NWC 6-week Enhanced Work Skills Training (*flier enclosed*)

C. Monitoring & Evaluation

- a. Internal PY25 Q2 Program Monitoring to be Conducted virtually March 2–6, 2026
- b. Annual PY24 Equal Opportunity Monitoring conducted August 19-20, 2024 – Update
- c. Annual PY25 Equal Opportunity Monitoring conducted October 14-16, 2025 – (*Letter enclosed*)

D. Procurement & Provider Oversight

- a. One Stop System Operator RFP Material Review (*Memo & draft RFP enclosed*) *Action*

E. Strategic Alignment & Planning

- a. 2024-2028 Regional Strategic Plan – Process Update
 - i. [WIN 0160](#): One-Year Extension of Local Plan Modification
 - ii. Due date June 30, 2027

Old Business

New Business

Public Comment

Adjourn

Next Full Council Meeting

Wednesday March 18th, 2026 at 1:30pm – 3:00pm