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Quality Assurance Committee Agenda

May 20, 2006, 9:30am – 11:00am

WorkSource Skagit NWC Boardroom: 2005 E. College Way, Mount Vernon WA 98273

Optional: [Join Zoom Meeting](#) // Call In: 253.215.8782 // Meeting ID: 831 1817 1510 // Passcode: 477457

- I. Call to Order
- II. Approval of Minutes
February 18, 2026, Quality Assurance Committee Minutes (*enclosed*) *Action*
- III. Board Business
 - A. System Oversight & Performance Review
 - a. Northwest Workforce Council Performance Reporting PY25 Q3 ([virtual review](#))
 - b. One Stop System Operator PY25 Q3 Report (*enclosed*)
 - c. Customer Satisfaction Metrics (*PY25 Q3 Feedback PPT enclosed*)
 - B. Program Oversight & Special Initiatives
 - a. Department of Labor Disaster Recovery Dislocated Worker Grant (DRDWG) Update
 - i. Implementation Status
 - ii. Service Delivery Updates
 - iii. Fiscal/program oversight considerations
 - C. Accessibility, Compliance & Monitoring
 - a. Annual WIOA Title IB PY25 State Monitoring
 - i. Onsite Review: April 6-15, 2026
 - ii. Exit Meeting: April 22, 2026
 - iii. Final report Pending
 - b. Equal Opportunity Monitoring Update
 - i. ADA compliance improvement updates
 - c. Internal Monitoring
 - i. Internal PY25 Q2 Program Monitoring Conducted virtually March 2–6, 2026 (*Letter enclosed*)
 - ii. Internal Fiscal & Administrative Monitoring scheduled for June 8, 2026
 - D. Procurement & Provider Oversight *Discussion & Action*
 - a. One Stop System Operator RFP Proposal Review (*Proposals & Rating sheet enclosed*)

Old Business

New Business

Public Comment

Adjourn

Next Full Council Meeting

Wednesday June 24th, 2026 at 1:30pm – 3:00pm